#### Access statement 2021

#### Introduction:

Devonshire House is a family run B&B, Chris and Louise are happy to offer advice prior to and during your stay, if you have any requirements which are not mentioned in this statement then please do discuss it with them first. The building is Victorian and therefore has structural limitations. Assistance dogs are welcomed.

# For further enquiries

Telephone:01225 312495Email:enquiries@devonshire-house.uk.com

# Location:

Devonshire House is located on the Wellsway, third of a mile from the Bear Flat suburb. It is 1 mile south of the city centre on A367. The approach to the property is on a hill, with four guest bedrooms, Room #4 is located on the ground floor but is not suitable for a wheelchair user. We have two floors, ground and first.

# Pre-arrival:

- Bath Spa train station and Bath bus station are located 1 mile from Devonshire House, a taxi rank is located outside the train station, accessible taxis are available.
- Buses are available from the bus station and travel within 100 yards of the house (Devonshire buildings stop) it is then an uphill walk. Full details of buses are available on our website.
- The streets and pavement surrounding Devonshire House are tarmac.
- Wheelchair hire is available in the city, please organise prior to arrival.
- Information regarding Devonshire House is available on our website <u>www.devonshire-house.uk.com</u> individual users can increase the text size using their website browser setting. Any customer required printed literature in large print may be requested in advance from reception.
- Closest shop is tesco Express a 2 minute walk down the hill
- Closest chemist is on the Bear flat a 5 minute walk down the hill

# Car parking and arrival

- Car parking is free of charge on street, directly around Devonshire House and across the road by St. Luke's church.
- From the pavement there is shallow step of 9 cm , then a gate 84cm wide, with a tiled pathway 4 metres to the front door which is 94cm wide. The door step is 3cm . If required luggage can be collected from vehicles and delivered to guest bedrooms but we must know in advance so that we can organise to be at the house.

• There is a combination key safe to the side of the front door on the wall, it has a pull down cover and then a numbered push button combination must be entered, normally given to guests morning of arrival if required

### **Main Entrance**

There is one entrance, kindly ring the bell on the left hand side of the door. Enter the front door into a hallway with room #4 to your left, lounge directly opposite and dining room next to that. At the end of the hallway is a private door – if you have the house on a self catering basis you will have access though this door to the kitchen which is fitted with non slip flooring.

- The front door has a fitted doormat the rest of the hallway is carpeted, it is all level.
- Sensor lighting automatically comes on when you enter
- The use of pen and paper is available for those hard of hearing
- A magnifying glass is available for visually impaired guests

## Lounge

A very low leather corner sofa is placed here, with 3 more upright armchairs. Doorway is 77 cm wide.

### **Dining Room**

- The dining room is located on the ground floor with level access.
- We can meet all dietary requirements but need to be made aware prior to arrival. Breakfast is normally served between 8 am and 9 am.
- The door opening is 81 cm. It has a carpeted floor, the room is furnished with a selection of movable dining tables and upright chairs with no arms. The height of the tables is 70 cm. The room is lit using a central ceiling light with integrated fan,
- Outside of Covid regulations a buffet is set up on the self-service sideboard. A filter coffee machine and toaster is there for self service along with a selection of cold items. Assistance from a staff member is available if required. Hot food and tea are made to order and served at the table.

# **Stairs and landings**

Are all lit using a central ceiling lights on a movement sensor. The stairs are carpeted. there is a total of 17 steps between the ground and first floor with a landing where there is a 90° turn after 11 steps one handrail is provided on the right hand side, left hand side when descending.

### BEDROOMS

All bedrooms have hanging signs available on the back of their door for those guests who need evacuation support.

### Room #4

Location: ground floor Numbered: on the door with raised lettering Door opening: 77 cm Bed type: double divan Bed height: 68 cm Lighting: lit by central light with integrated fan and bedside wall lights Flooring: Carpeted Bedding: Feather duvet, 2 x feather pillows and 2 x foam pillows (2 bagged in wardrobe) Foam bedding can be requested prior to arrival TV: can be used with subtitles and audio description, subject to programming please request prior to arrival **En Suite** Doorway: 74 cm wide Shower tray: 21 cm high Grab rail: ves Toilet seat height from floor: 43cm Lighting: central ceiling spotlight with over mirror light.

Flooring: non slip vinyl Basin tap: separate hot and cold taps

### Room #3

Location: first floor Numbered: on the door with raised lettering Door opening: 78 cm Bed type: double metal bedstead Bed height: 52 cm Lighting: lit by central light with integrated fan and touch bedside lights Flooring: Carpeted Bedding: Feather duvet, 2 x feather pillows and 2 x foam pillows (2 bagged in wardrobe) Foam bedding can be requested prior to arrival TV: can be used with subtitles and audio description, subject to programming please request prior to arrival En Suite Doorway: 70 wide Bath: 56 cm high Grab rail: yes Toilet seat height from floor: 40 cm Lighting: central ceiling spotlight with over mirror light. Flooring: non slip vinyl Basin tap: one mixer tap

## Room #2

Location: First floor Numbered: on the door with raised lettering Door opening: 79 cm Bed type: twin divan beds Bed height: 62 cm Lighting: lit by central light with integrated fan and bedside light Flooring: Carpeted Bedding: Feather duvet, 2 x feather pillows and 2 x foam pillows (2 bagged in wardrobe) Foam bedding can be requested prior to arrival TV: can be used with subtitles and audio description, subject to programming please request prior to arrival En Suite Doorway: 75 cm wide Shower tray: 23cm high Grab rail: No Toilet seat height from floor: 43 cm Lighting: central ceiling spotlight with over mirror light. Flooring: non slip vinyl

#### Room #1

Basin tap: mixer tap

Location: Numbered: on the door with raised lettering Door opening: 80 cm Bed type: Zip and link divan Bed height: 59 cm Lighting: lit by central light with integrated fan and bedside lights Flooring: Carpeted Bedding: Feather duvet, 2 x feather pillows and 2 x foam pillows (2 bagged in wardrobe) Foam bedding can be requested prior to arrival TV: can be used with subtitles and audio description, subject to programming please request prior to arrival **En Suite** Doorway: 75 cm wide Shower tray: 5 cm high Grab rail: yes Toilet seat height from floor: 43 cm Lighting: central ceiling spotlight with over mirror light. Flooring: non slip vinyl Basin tap: separate hot and cold taps